## USER GUIDE FOR THE T.O.E. ART MARKET

Step 1 Select Register from the menu on the T.O.E. Art Market homepage (top right). The Sign In window will appear.


Step 2 Click Register on the type of sale account you wish to create: Basic, Professional or Plus.


Step 3 When you click Register, a new window will open for entering your e-mail address. Enter your e-mail, tap on the Privacy Information button and click Send.


Step 4 An email containing a verification link will be sent to the address you have provided. Click on the link supplied in the email in order to complete the verification process. If the email is not in your inbox, check your unwanted emails and spam folders.


## Thank you for registering!

Confirm your email address to complete your account registration.

Once you have completed registration you will receive an email containing the credentials for accessing your personal account.

When you have confirmed your email address, the account registration page will appear on your browser. At the same time, an email will be sent to your inbox containing your default password.

You are ready to create your account.

Now you have to add the contact information to your profile.
After completing your account, you can change or keep your default password. Every time you change your password you will receive a confirmation email with your new access data.

NEW_PROFESSIONAL_1613468361


You can complete your account by adding the information straight away or at a later stage. If you decide to do this later you will have to repeat the Login procedure (at the top of the Homepage), by entering your email address and the default password that you were assigned and which was sent to your inbox when your email address was confirmed.


## Thank you for registering! Your account is active.

Welcome, your account PROFESSIONAL has been successfully registered.

Below is the information necessary for accessing your account:
Username:
Password:

After you have logged in you can change the password and update any information.

## Login

## You can access it directly by clicking on this link (login).

If you have any doubts or problems do not hesitate to contact us at: support@toeartmarket.com

Best regards

Step 5 Once you have completed your account the Subscription box will turn green and you will automatically access the payment page.


After completing the payment, you are ready to start uploading and selling your works. The Works for Sale box will turn green, by clicking on it you will access the page for uploading works.

Step 6 You're all done! Click on Add new work to access the form to be used to enter the works.


Step 7 This is what the form looks like; it is divided into three parts:

1) Describe the work
2) Classify the work
3) Sale and Shipping


## Step 7.1 - Describe the work.

Enter the information about the work. Insert a picture of the work in the square on the right.

## Describe the work



Step 7.2 - Classify the work. Enter the information about the Category to which it belongs (Drawing, Photograph, Limited Edition, Painting, Sculpture) and the various Tags to facilitate the collectors' searches. You can add various criteria and Tags inside the Color, Subject and Technique fields (Edition, for the Photography category only) to facilitate the viewing of the work.

## Classify the work


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Step 7.3 - Sale and Shipping. Enter the sale price and tap on certificate of authenticity, if you possess one (this is a very important document and required for a sale).

Tap on Local shipment and enter the cost; repeat the operation for International Shipment.
All the sale prices and costs are expressed in Euros without decimals. Finally, indicate the type of packaging.

(i) Shipping Costs - Reference Guide

How to establish local and international shipping costs according to the area or country. There are two ways of calculating the shipping costs, Local and International.
In order to facilitate the calculation of the shipping costs, the geographical areas are divided into Zones: a) shipments inside your own Zone will have a Local shipping cost. b) shipments between different Zones should, instead, be calculated as International.
For all the countries not included among the Zones listed below, we recommend selecting the International shipment option only.

## Zone 1 - Europe

Andorra, Austria, Belgium, Bulgaria, Croatia, Czech Republic, Denmark, France, Germany, Greece, Hungary, Italy, Liechtenstein, Luxemburg, Monaco, Netherlands, Poland, Portugal, Republic of San Marino, Romania, Slovakia, Slovenia, Spain, Switzerland, United Kingdom,

## Zone 2 - Northern Europe

Estonia, Finland, Latvia, Lithuania, Norway, Sweden.

## Zone 3 - North America

USA, Canada.

## Zone 4 - Central and South America

Argentina, Belize, Bolivia, Brazil, Chile, Colombia, Costa Rica, Cuba, Ecuador, El Salvador, French Guyana, Guatemala, Guyana, Honduras, Jamaica, Mexico, Nicaragua, Panama, Paraguay, Peru, Suriname, Uruguay, Venezuela.

## Zone 5 - Asia

Bangladesh, Brunei, Cambodia, China and Hong Kong, India, Indonesia, Japan, Laos, Malaysia, Myanmar, Philippines, Singapore, South Korea, Taiwan, Thailand, Vietnam.

## Zone 6 - Africa

Algeria, Egypt, Morocco, Tunisia.

## Zone 7 - Middle East

Armenia, Azerbaijan, Bahrain, Georgia, Iran, Iraq, Israel, Jordan, Kuwait, Lebanon, Oman, Palestine, Qatar, Saudi Arabia, Syria, Turkey, United Arab Emirates, Yemen.

## N.B. Example

If you are an artist/gallery based in Belgium (Zone 1) and you are selling a work to a collector in Spain (Zone 1) the shipment will have a Local cost in the seller's shopping cart. However, if you are an artist/gallery based in Belgium (Zone 1) and you are selling a work to a collector in Singapore (Zone 2), the shipment will have an International cost in the seller's shopping cart.

We recommend creating an average shipping cost in order to be competitive.
For a quick estimate of the shipping costs, consult the guide below SHIPPING COSTS REFERENCE GUIDE. ${ }^{1}$

[^0]
## SHIPPING COSTS: REFERENCE GUIDE

The shipping tariffs are calculated according to the real total weight or the volumetric total weight.
Carriers usually apply the higher of the two weights to calculate the tariff.
The volumetric total weight is usually calculated for shipping works of art except for works that require particularly heavy wooden crates such as, for example, Sculptures

Here is the calculation for establishing the volumetric total weight of the work:

## length (cm) $X$ width (cm) $X$ height (cm) <br> 5000

E.g..: $100 \mathrm{~cm} \times 100 \mathrm{~cm} \times 10 \mathrm{~cm}=20 \mathrm{Kg}$

5000
Here is the reference table of charges for Local and International shipments. ${ }^{2}$

|  | LOCAL SHIPMENTS |  |  |
| :---: | :---: | :---: | :---: |
| WEIGHT | AVERAGE Tariff | MINIMUM <br> Tariff |  |
|  | $€ \mathbf{3 5}$ | $€ 20$ |  |
| from 6 to 10 kg | $€ \mathbf{4 5}$ | $€ 25$ |  |
| from 11 to 15 kg | $€ \mathbf{5 0}$ | $€ 30$ |  |
| from 16 to 20 kg | $€ \mathbf{6 5}$ | $€ 35$ |  |
| from 21 to 25 kg | $€ \mathbf{7 5}$ | $€ 40$ |  |
| from 26 to 30 kg | $€ \mathbf{9 5}$ | $€ 50$ |  |
| from 31 to 35 kg | $€ \mathbf{1 0 5}$ | $€ 60$ |  |
| from 36 to 40 kg | $€ \mathbf{1 1 5}$ | $€ 70$ |  |
| 970 |  |  |  |


|  | INTERNATIONAL SHIPMENTS |  |  |
| :---: | :---: | :---: | :---: |
| WEIGHT | AVERAGE Tariff | MINIMUM Tariff | MAXIMUM Tariff |
| from 1 to 2 kg | € 50 | € 30 | € 70 |
| from 3 to 5 kg | € 70 | € 40 | € 100 |
| from 6 to 10 kg | € 95 | € 50 | € 140 |
| from 11 to 15 kg | € 120 | € 60 | € 180 |
| from 16 to 20 kg | € 150 | € 70 | € 230 |
| from 21 to 25 kg | € 180 | € 80 | € 280 |
| from 26 to 30 kg | € 200 | € 90 | € 310 |
| from 31 to 35 kg | € 225 | € 110 | € 340 |
| from 36 to 40 kg | € 250 | € 130 | € 370 |

[^1]Step 8 Now that you have entered all the parameters and costs, your work is ready for viewing and sale. The last thing to do is to tap Publish online and click on Save edit.


## Your work is online! You're ready to insert the next one!




[^0]:    ${ }^{1}$ The packaging costs will also be added in the final calculation

[^1]:    ${ }^{2}$ The table of charges provided represents a symbolic average cost obtained from a comparison of the various price lists of the main European carriers.

